



2023

Annual Report

A Message from our CEO and Board Chair



As I proudly look back on all that HCAN accomplished last year, one word comes to mind: connection. Every day, Community Health Workers across our region strive to strengthen the connections between different support structures. Whether

it's by referring program participants to housing resources, helping clients keep their doctor's appointments, or educating new parents, CHWs create a healthier community by connecting existing community assets.

Our Greater Cincinnati community is strong, resilient, and resourceful. Moving our community into a healthy, equitable future begins with connecting its many bright spots, so that all of its strengths are leveraged. This means building bridges across neighborhoods and demographic groups, bringing information out of silos, and fostering bold conversations. Nobody does those things better than CHWs. That's why I hope you'll join me this coming year in supporting their vital work.

Sarah Mills, CEO



In reflecting on the organization's accomplishments, it is evident that it has not only met, but exceeded expectations and risen to the challenges of our time with unwavering determination. Together as a 'One HCAN Team,' it has gone above and beyond to serve the community with the utmost compassion and excellence. Its successful service to the community stands as a testament to the power of collaboration and synergy within the organization.

Through seamless coordination and mutual support, HCAN has continued to tackle obstacles head-on, turning adversity into opportunity and setbacks into steppingstones towards greater success. Despite the unprecedented challenges posed by external forces, HCAN has remained steadfast in its commitment to our Mission, demonstrating unwavering resolve and adaptability at every turn. Moreover, the organization's forward-thinking approach has been instrumental in driving innovation and progress in the field of addressing social determinants of health.

By embracing change and anticipating community needs, it has positioned itself as one of the pioneer HUBs in the greater region, setting new standards of excellence and redefining what is possible within our industry. As we celebrate our achievements, let us reaffirm our dedication to our mission and vision. Let us continue to push the boundaries of what is possible, guided by our shared values of integrity, compassion, and excellence. Together, we have the power to create a brighter, more inclusive future for all those we serve.

Sadath Hussain, MD Board Chair

2023 BOARD

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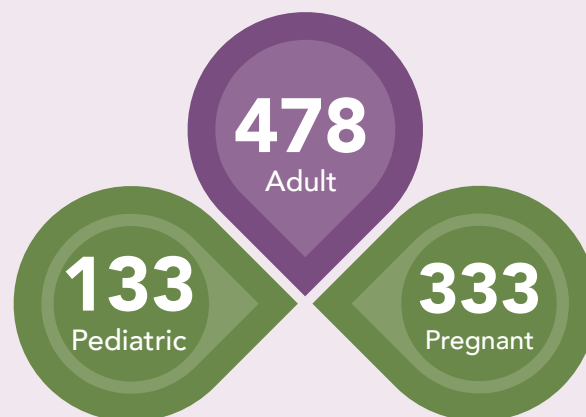
Year At a Glance



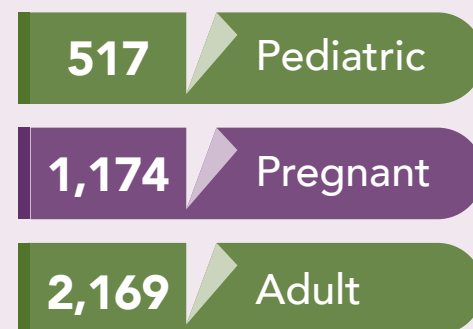
Total CHWS



Clients Served by Demographic



Total Number of Client Visits





Caring for Our Community

When Melissa (not her real name), a pregnant mother, faced eviction, she turned to HCAN. In Lola, her CHW, she found a helping hand to guide her through a turbulent time.

Lola advocated for her client, speaking to the Cincinnati Metropolitan Housing Authority and the Cincinnati Health Department about Melissa's situation. This diligent advocacy allowed Melissa to stay in her home. Subsequently, Lola connected Melissa with a prenatal doctor, maternal supplies like diapers, and important pre- and postnatal education.

Melissa wasn't the only client impacted by Lola's work. Sherry (not her real name) came to HCAN through the court system, on probation for drug-related offenses. At the time, Sherry was pregnant and did not have custody of her two daughters.

With care and compassion, Lola connected Sherry to drug and alcohol treatment, beginning her journey to sobriety. Today, Sherry is sober, housed, off of probation and has regained custody of her children. Her child was born healthy, in no small part due to HCAN's maternal support, which included prenatal education and childcare supplies.

"It's a blessing to be a CHW," Lola says. When initially looking over a client's file, Lola starts off with a prayer. She prioritizes trust between herself and her clients. "Now, looking back, it feels good to see how far they've come," she says.



IT'S A BLESSING
TO BE A CHW

LOLA

Overcoming Barriers



Top 3 Barriers by Client

Adult

- 1 Diaper Bank
- 2 Food Assistance
- 3 Clothing/Baby Items

Maternal & Child

- 1 Diaper Bank
- 2 Clothing/Baby Items
- 3 Food Assistance

Pregnant

- 1 Prevention Retention Contingency Program
- 2 Cribs for Kids
- 3 Food Assistance

CHWs Connect Clients To:

- Clothing assistance
- Food assistance
- Housing
- Parenting education
- Transportation

Funding Partners





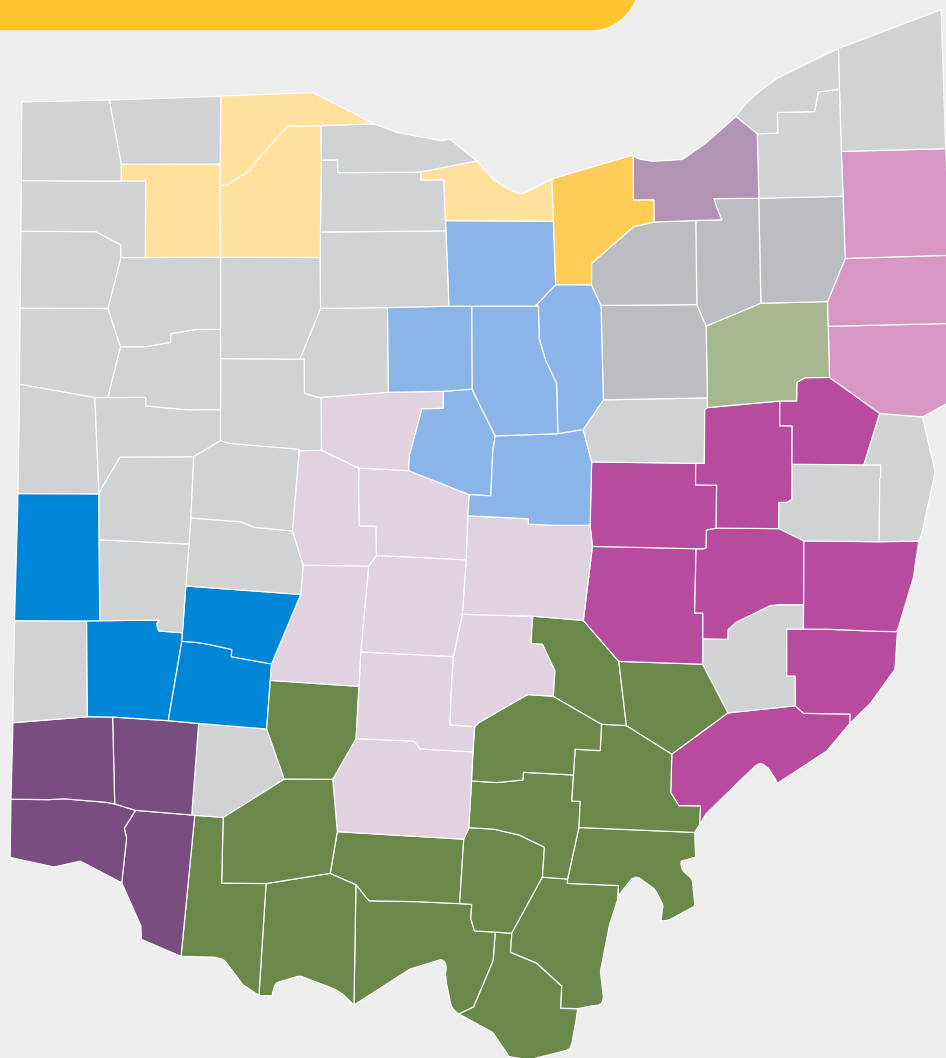
CHW Certification

62
number of
graduates

HCAN's CHW Certification Program continues to break new ground

HCAN's CHW Certification program continued to grow this year, as it has for many years in a row under the leadership of Ella Thomas. Program participants not only gain valuable education, but importantly they also receive certification and are eligible for accreditation with the Ohio Board of Nursing. This allows them to pursue better-paying, high-quality jobs while they help their community.

Ohio Hub Partners



- Northwest Ohio Pathways HUB
- Lorain Community Action Agency
- Better Health Partnership Cleveland
- Pathways HUB Community Action Akron
- Community Action Pathways HUB Stark County
- Mahoning Valley Pathways HUB
- Bridges to Wellness Tuscarawas County
- Corporation for Ohio Appalachian Development
- Central Ohio Pathways HUB
- Health Care Access Now
- Dayton Regional Pathways HUB
- Community Health Access Project Mansfield

CURRENT CAC MEMBERS

Owner

Arabesque Dance Academy

Danielle Gentry

CHW, UC Center for Women's Health

Kimberly McGinnis

CHW Supervisor, Mercy Health

Megan Iverson

Program Director, RefugeeConnect

Kimberly Jackson

Nursing Manager, Cincinnati Health Department

Bishop Ennis Tait

Senior Pastor and Founder, New Beginnings
Church of the Living God

Diane Hawkins

Administrative Data Specialist, HCAN

Bettie Johnson

Associate Hub Director, HCAN

Dameta Wright

Director of Hub Operations, HCAN

Pathways to Success

Completed Pathways



Focus on Healthy Babies

CHWs guide mothers through the process of pregnancy, childbirth and postpartum care. Our team not only equips new mothers with education vital to their child's success, they also provide mothers with diapers, baby clothing and other supplies. Moreover, they connect mothers with healthcare resources which will allow both mother and child to thrive into the future.

87.03%

Postpartum pathway
completion rate

276

Total HUB
births





**HCAN would like to thank the following Care Coordination Agencies,
with whom we work in partnership for a healthier community**



EBENEZER HEALTHCARE ACCESS



Great Miami Valley YMCA



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